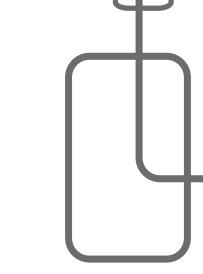
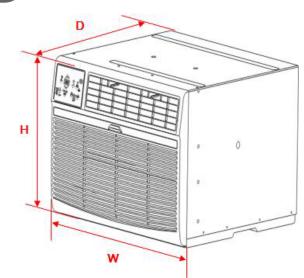
THROUGH THE WALL AIR CONDITIONER

SERVICE MANUAL



Models:

OW-08HS115V6TW OW-08AC115V5SC OW-12AC115V5SC OW-12HS230V6TW OW-12AC230V5SC OW-14HS230V6TW OW-14AC230V5SC



 W (mm, inch)
 H (mm, inch)
 D (mm, inch)

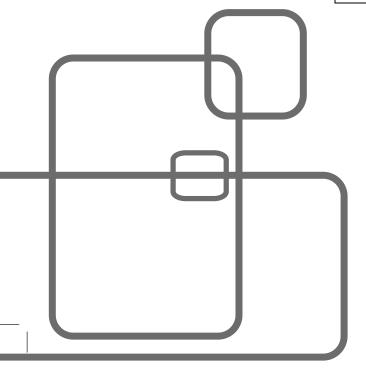
 615
 24.2
 369
 14.5
 515
 20.3

 649
 25.6
 388
 15.3
 445
 17.5



TTW

TTW sleeve



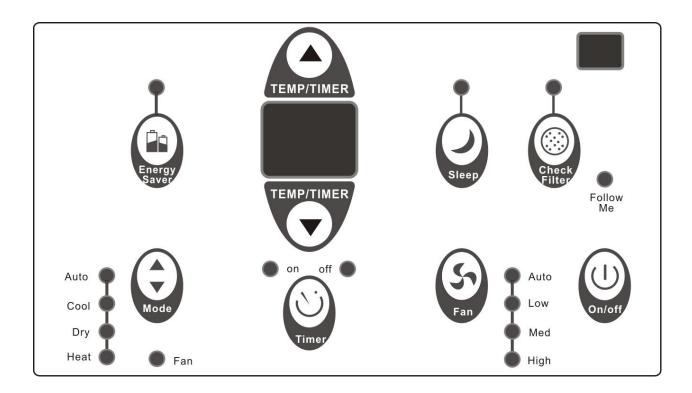


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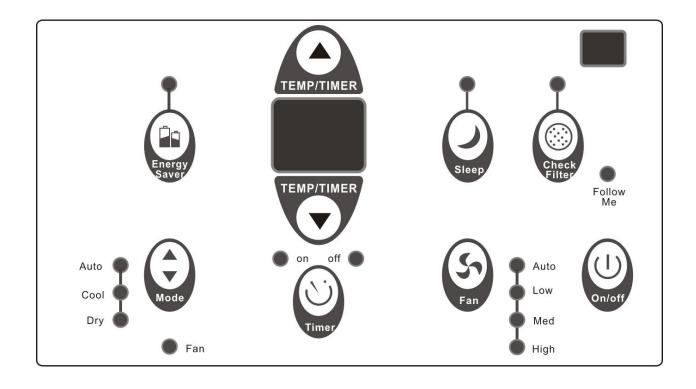
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1. Operation Modes and Instructions

1.1 Display control



ELECTRONIC HEATING MODELS



COOLING-ONLY MODELS

On-Off Button

Press U to turn on or off the unit.

NOTE: The unit will initiate automatically the Energy Saver function under cool, Dry, Auto (only Auto-Cooling and Auto-Fan) modes.

Up and Down Button

Press or hold either Up(\triangle) or Down(∇) the setting temp 2°F/1°C each times from 62°F (17°C) to 86°F (30°C). Also can be used for time adjust in Timer function.

Some models press and hold both Up and Down buttons for 3 seconds, will change the display from T to C.

Mode select Button



Press ▼ to change the operation mode, each time you press the button, a mode is selected in a sequence that goes from Auto, Cool, Dry and Fan.

The unit will initiate automatically the Energy Saver function under Cool, Dry, Auto (only Auto-Cooling and Auto Fan) modes.

Base on Energy Stars' requirement.

Fan speed Button

Press 5 to change the fan speed, each time you press the button, the fan speed in four steps, Auto, Low, Med and High. The fan speed can't be adjusted under HEAT mode. On Dry mode, the fan speed is controlled at Low automatically.

Timer Button

Press to start or stop the Auto On or Auto Off function. Press or hold either Up (▲) or Down (▼) the setting time from 0.0 to 24 hours.

Sleep Button

Press

to start or stop the sleep function.

Energy Saver Button

Press to start or stop the energy saver function. This function is available on Cool, Dry, Auto (only Auto-Cooling and Auto-Fan) modes.

When the room temp is meet the compressor shut off condition, the fan motor will continue running for 3 minutes, after that, the fan motor will running for 2 minutes every 10 minutes, until the compressor start.

Check Filter Button

This function is a reminder to clean the Air Filter for more efficient and more health. The LED light will keep illuminate after 250 hours of operation, until press.

Follow Me Feature (on some models)

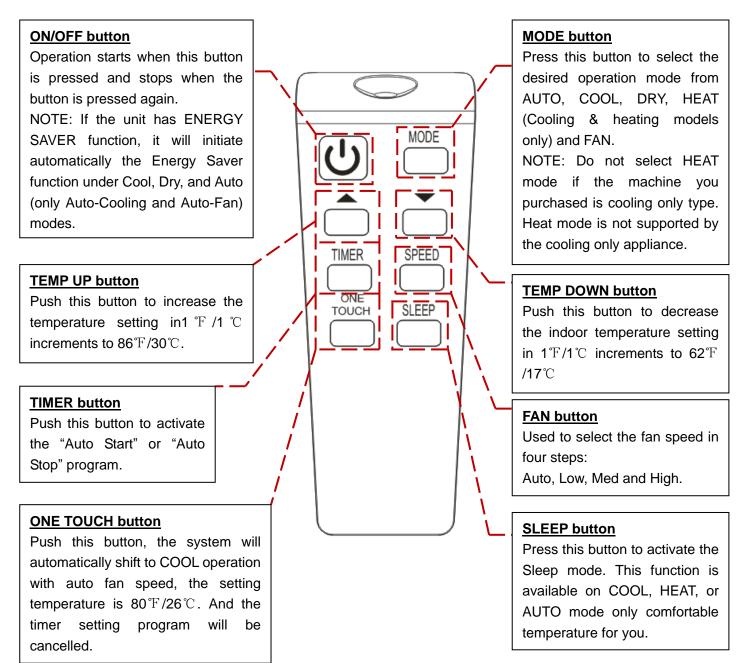
This feature can be activated from the remote control only. The remote control serves as a remote thermostat allowing for the precise temperature control at its location.

(Follow)

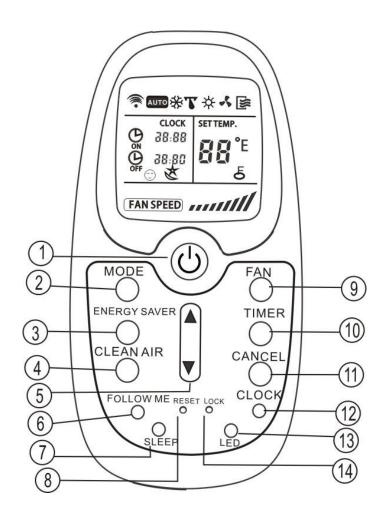
To activate the Follow Me feature, point the remote control towards the unit and press the Follow Me button. The remote display is actual temperature at its location. The remote control will send this signal to the air conditioner every 3 minutes interval until press the Follow Me button again. If the unit does not receive the Follow Me signal during any 7 minutes interval, the unit will beep to indicate the Follow Me mode has ended.

1.2 Remote control

RG32A/E



R09B/BGE



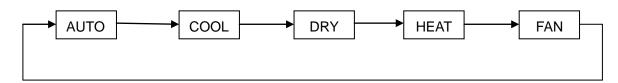
1) ON/OFF Button

Press this button to start operation and press again to stop operation.

NOTE: The unit will initiate automatically the Energy Saver function under COOL, DRY, AUTO(only Auto-cooling and Auto-fan) modes.

2) MODE Select Button

Each time you press the button, a mode is selected in a sequence that goes from AUTO, COOL, DRY, HEAT and FAN, as the following figure indicates:



NOTE: Do not select HEAT mode if the machine you purchased is cooling only type. Heat mode is not supported by the cooling only appliance.

3) ENERGY SAVER Button

This function is only available on COOL, DRY, AUTO (only Auto-cooling and Auto-fan) modes. Press this button, the fan will continue to run for another 3 minutes after the compressor shuts off. The fan then cycles on for 2 minutes at 10 minute intervals until the room temperature is above the set temperature, at which time the cooling system turns back on.

4) CLEAN AIR Button (on some models)

When press this button, the ION is energized and will help to remove pollen and impurities from the air.

5) TEMP/TIME Button

Press the button to increase the indoor temperature setting or to adjust the TIMER ina clockwise direction.

Press the V button to decrease the indoor temperature setting or to adjust the TIMER.

6) FOLLOW ME Button(on some models)

Press this button to initiate the Follow me feature, the remote display is actual temperature at its location. The remote control will send this signal to the air conditioner every 3 minutes interval until press the Follow Me button again. The air conditioner will beep to indicate the Follow Me feature has ended if it does not receive the signal during any 7 minute interval.

7) SLEEP Button

At SLEEP mode, the set temperature will increase (cooling) or decrease (heating) by $2^{\circ}F/1^{\circ}C$ over the next 30 minutes and by another $2^{\circ}F/1^{\circ}C$ after an additional 30 minutes. This new temperature will be maintained for 7 hours before it returns to the originally selected temperature.

NOTE: While the unit is running under SLEEP mode, it would be cancelled if ON/OFF, FAN SPEED, SLEEP or MODE button is pressed.

8) RESET Button

When you press the recessed RESET button, all current settings are cancelled and the control will return to the initial settings.

9) FAN Button

Used to select the Fan speed in four steps- AUTO / LOW / MED / HIGH. Each time the button is pressed, the fan speed mode is shifted.

10) TIMER Button

This button is used to preset the time ON (start to operate) and the time OFF (turn off the operation).

11) CANCEL Button

- (a). If the TIMER ON, TIMER ON /OFF or TIMER OFF /ON feature has been set, press the CANCEL button will override the TIMER program and turn off the unit as well.
- (b). If only set TIMER OFF feature, press the CANCEL button will cancel the timer off setting and turn on the unit (when the unit is off).
- (c). If no TIMER feature has been set, press the CANCEL button, and nothing will happen.

12) CLOCK Button

Use to set the time.

13) LED Button

Press this button to clear the digit display in the air conditioner, press it again to activate it.

14) LOCK Button

When you press the LOCK button, all current settings are locked in and the remote controller does not accept any operation. Press again to cancel the LOCK mode.

2 Electronic function

2.1 Terms and definitions

- TA: Temperature of indoor ambient (T1)
- TE: Temperature of evaporator (T2).
- TS: The set temperature.
- DAHT: Sensor of heater

2.2 Protection function

- The compressor restart protection functions with a delay of 3 minutes.
- 5 minutes operation for compressor(this function is for cooling and heat pump mode)
- Sensor protection at open or short circuit.

2.3 Auto mode

At Auto mode, the unit will choose cooling, heating or fan-only mode according to ∆T =TA-Ts)

ΔT=TA-Ts	Running mode			
ΔT>4°F	Cooling			
-2°F≤∆T≤4°F	Fan-only			
ΔT<-2°F	Heating (Setting temperature is TS-1°F);			
	Or Fan-only (for cooling only models).			

- The unit will choose actual operation mode in auto mode in the below cases:
 - Power on or change mode to auto mode or adjust temperature in auto mode, the unit will choose actual running mode again.
 - A: On auto mode, if the compressor keeps not running for 15 minutes. judge condition B B: If ΔT <-8°F or ΔT >2°F, the unit will choose actual running mode again according to ΔT till the compressor stops.

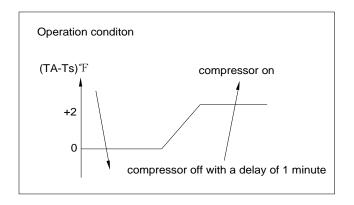
2.4 Fan-only mode

- The temperature can't be controlled at the mode, and the room ambient temperature is display on LED.
- The lon/ Timer functions are valid at the fan-only mode.
 And follow me function (for some models) is invalid at fan-only mode.

2.5 Cooling mode

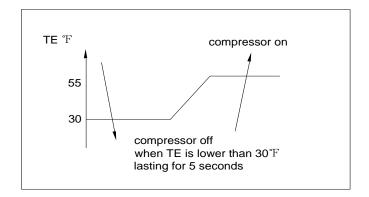
- The temp can be set from 62 to $86^{\circ}F$ (17 to $30^{\circ}C$)
- The compressor will be activated by sensing the difference between setting temperature and the actual ambient room temperature.

The compressor operates as below:



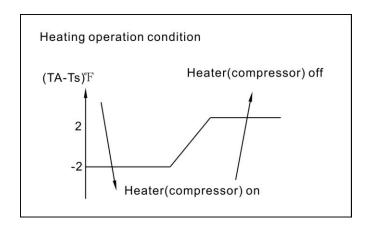
When TA \leq TS (lasting 1 minute), compressor off When T1>TS+2°F, compressor on

- The lon/ Timer/ Sleep/ Energy Saver/ Follow Me functions are valid at the cooling mode.
- 2.6 Auto-defrosting function protection as below:
- When TE is lower, it means that the evaporator frosts. Then the unit starts defrosting, and the indoor fan keeps working at the moment. When the temperature is up, the unit stops defrosting.



2.7 Heating mode

- The setting temperature from $62~86^{\circ}F(17~30^{\circ}C)$
- On heating mode, Lo/Mid/HI/Auto speed can be chose.
 - When unit uses 115V heater for heating, it will operate at Low speed (on heating mode, the speed can't be controlled, it should be at Low speed by force).
 - When unit uses 115V heater for heating, it will operate on Auto heat mode at low speed by force no matter that the LED displays as Auto speed.
- On heating mode, ION/Sleep/Timer/Follow me function are valid.
- Heating operation is according to the difference between TS and TA. (figure as below)



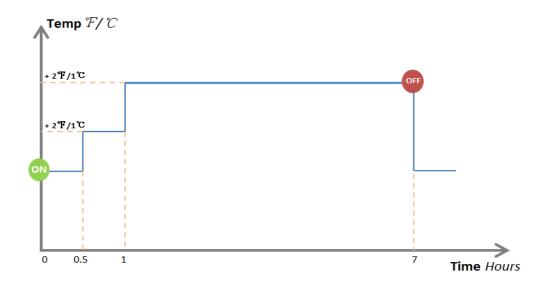
2.8 Dry mode

- The temp can be setting as same as Cooling mode.
- The fan speed is low and can't be controlled at the mode.

2.9 Sleep mode

- This function is 7 hours. And only can be used in Cool, Dry and Heat mode.
- In this function the fan speed will be change to auto fan.
- In this function, the first and second 30minuts, the setting temp will up (or down for heating mode) 2°F (1°C), after that will keep 6 hours, until the function stop.
- When the function is start, if you do any operation below, the function will stop. Press sleep button again, or use the remote control to set anything. Turn off the unit. It is time to turn off the unit, for timer off function.

Example:

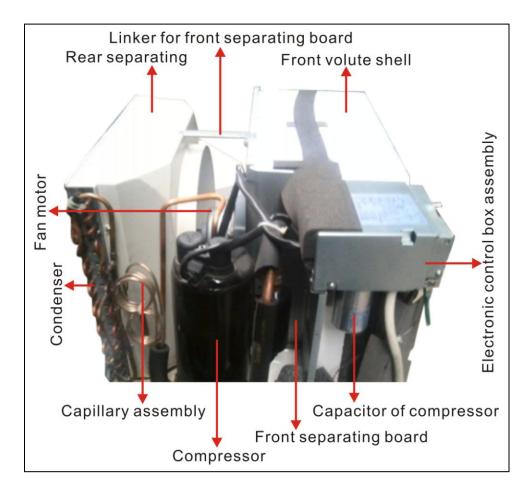


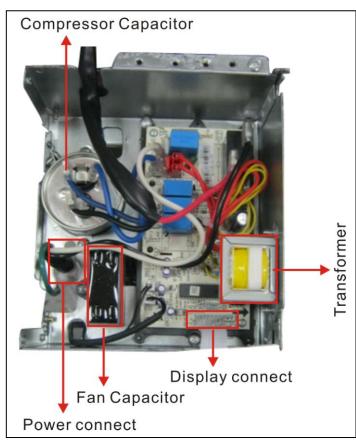
3 Improvement to meet the 2013 Energy Star's requirement

4

Requirement	Old	New		
If the compressor stop, the fan motor running time should less than 5 minutes, after that, the fan motor running time should less than 17%	When compressor turn off, the fan motor will keep running 3 minutes then stop, after that, every 10 minutes the fan motor will start 2 minutes until the compressor start.	Do not change.		
Frist start should be energy saver mode.	Auto mode, 70F, auto fan	Cooling energy saver mode, 70F, auto fan.		
If it is running at Cool, Auto, Dry mode before turn off, when you turn on the unit, it should running into the energy saver mode.	The same with before.	For Fan or Heating mode, it will the same with before. For others, If the condition can meet the compressor's running requirement for Cooling or Dry, the unit will turn on the Energy Saver mode. If not, the fan motor will keep running 3 minutes then stop, after that, every 10 minutes the fan motor will start 2 minutes until the compressor start.		
Should has the filter cleaning notice.	Filter Check light	Filter Check light		

4 Internal Structures

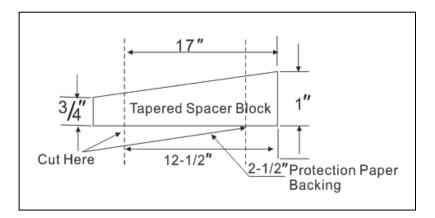




5 Installation and use notice

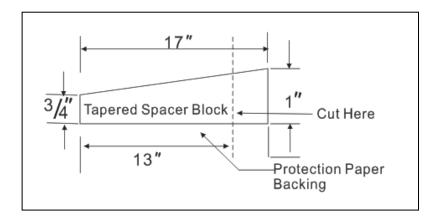
- 5.1 For different Wall Sleeve, the cut of Tapered Space Blocks are different as shown below:
- 1) Fedders of Friedrich 16 3/4" Deep

Tapered Spaceer Blocks is cut into three pieces as shown below:

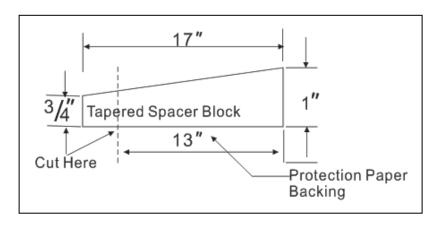


2) General Electra/Hotpoint 16 7/8" Deep

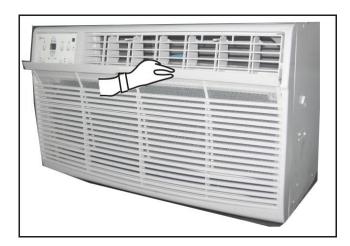
Tapered Spaceer Blocks is cut into two pieces as shown below:

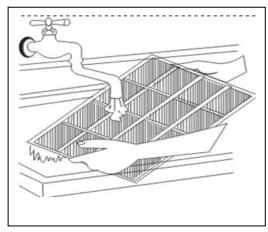


3) Whirlpool 17 1/8" Deep



5.2 Cleaning filter





Notice:

The air filter should be checked at least once a month to see if cleaning is necessary. Trapped particles in the filter can build up and cause an accumulation of frost on the cooling coils.

6 Troubleshooting

In general, possible trouble is classified in three kinds. One is called Starting Failure which is caused from an electrical defect, another is ineffective Air Conditioning caused by a defect in the refrigeration circuit and improper application, and the other is called the Structure Damage.

6.1 Troubleshooting

Problem	Solution					
	Wall plug disconnected. Push plug firmly into wall outlet.					
Air conditioner does not	House fuse blown or circuit breaker tripped. Replace fuse with time delay type or reset circuit					
	breaker.					
start	Plug Current Device Tripped. Press the RESET button.					
	Control is OFF. Turn Control ON and set to desired setting.					
	Room temperature below 62°F (17°C). Cooling may not occur until room temperature rises above					
	62°F (17°ℂ).					
A. 6 % 1 46 1	Temperature sensing element touching cold coil, located behind air filter. Straighten tube away					
Air from unit does not feel	from coil.					
cold enough	Reset to a Lower temperature.					
	Compressor shut-off by changing modes. Wait approximately 3 minutes and listen for compressor					
	to restart when set in the COOL mode.					
	Outdoor temperature below 64°F (18°C). To defrost the coil, set FAN ONLY mode.					
Air conditioner cooling, but	Air filter may be dirty. Clean filter. Refer to Care and Cleaning section. To defrost, set to FAN					
room is too warm- ice	ONLY mode.					
forming on cooling coil	Thermostat set too cold for night-time cooling. To defrost the coil, set to FAN ONLY mode. Then,					
behind decorative front.	set temperature to a Higher setting.					
	Dirty air filter- air restricted. Clean air filter. Refer to Care and Cleaning section.					
	Temperature is set too High, set temperature to a Lower setting.					
Air conditioner cooling, but	Air directional louvers positioned improperly. Position louvers for better air distribution.					
room is too warm- NO ice	Front of units is blocked by drapes, blinds, furniture, etc restricts air distribution. Clear blockage					
forming on cooling coil in front of unit.						
behind decorative front.	Doors/ windows/registers, etc. Open- cold air escapes. Close doors, windows, registers.					
	Unit recently turned on in hot room. Allow additional time to remove. Stored heat from walls,					
	ceiling, floor and furniture.					
A. Pres de la	Dirty air filter- air restricted. Clean air filter					
Air conditioner turns on and	Outside temperature extremely hot. Set FAN speed to a Higher setting to bring air past cooling					
off rapidly	coils more frequently.					
Niete and an oration and the	Air movement sound. This is normal. If too loud, set to a slower FAN setting.					
Noise when unit is cooling	Window vibration - poor installation. Refer to installation instructions or check with installer.					
Water dripping INSIDE	Improper installation. Tilt air conditioner slightly to the outside to allow water drainage. Refer to					
when unit is cooling.	installation instructions - check with installer.					
Water dripping OUTSIDE	Unit removing large quantity of moisture from humid room. This is normal during excessively					
when unit is cooling.	humid days.					
Remote Sensing	Remote control not located within range. Place remote control within 20 feet & 180°, radius of the					
Deactivating Prematurely	ng Prematurely front of the unit.					
(some models)	Remote control signal obstructed. Remove obstruction.					
Room too cold	Set temperature too low. Increase set temperature.					

6.2 Sensor malfunction

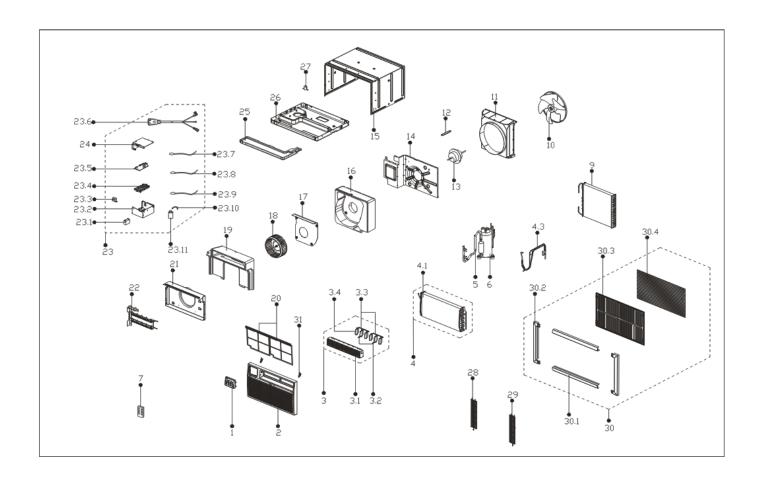
LED display	Stand for		
AS	Room temperature sensor error		
LO	Sensor protection at open circuit sensor error		
HI	Sensor protection at short circuit sensor error		
HS	Electronic heating sensor error		
ES	Evaporator temperature sensor at open or short circuit		

6.3Characteristic of temperature sensor

Temp.℃	Temp. T	Resistance KΩ	Temp.℃	Temp.°F	Resistance KΩ	Temp.℃	Temp. T	Resistance KΩ
-10	14	62.2756	17	62.6	14.6181	44	111.2	4.3874
-9	15.8	58.7079	18	64.4	13.918	45	113	4.2126
-8	17.6	56.3694	19	66.2	13.2631	46	114.8	4.0459
-7	19.4	52.2438	20	68	12.6431	47	116.6	3.8867
-6	21.2	49.3161	21	69.8	12.0561	48	118.4	3.7348
-5	23	46.5725	22	71.6	11.5	49	120.2	3.5896
-4	24.8	44	23	73.4	10.9731	50	122	3.451
-3	26.6	41.5878	24	75.2	10.4736	51	123.8	3.3185
-2	28.4	39.8239	25	77	10	52	125.6	3.1918
-1	30.2	37.1988	26	78.8	9.5507	53	127.4	3.0707
0	32	35.2024	27	80.6	9.1245	54	129.2	2.959
1	33.8	33.3269	28	82.4	8.7198	55	131	2.8442
2	35.6	31.5635	29	84.2	8.3357	56	132.8	2.7382
3	37.4	29.9058	30	86	7.9708	57	134.6	2.6368
4	39.2	28.3459	31	87.8	7.6241	58	136.4	2.5397
5	41	26.8778	32	89.6	7.2946	59	138.2	2.4468
6	42.8	25.4954	33	91.4	6.9814	60	140	2.3577
7	44.6	24.1932	34	93.2	6.6835	61	141.8	2.2725
8	46.4	22.5662	35	95	6.4002	62	143.6	2.1907
9	48.2	21.8094	36	96.8	6.1306	63	145.4	2.1124
10	50	20.7184	37	98.6	5.8736	64	147.2	2.0373
11	51.8	19.6891	38	100.4	5.6296	65	149	1.9653
12	53.6	18.7177	39	102.2	5.3969	66	150.8	1.8963
13	55.4	17.8005	40	104	5.1752	67	152.6	1.83
14	57.2	16.9341	41	105.8	4.9639	68	154.4	1.7665
15	59	16.1156	42	107.6	4.7625	69	156.2	1.7055
16	60.8	15.3418	43	109.4	4.5705	70	158	1.6469

7 Exploded view

TTW SERIES:



Part list:

No.	Part Name	No.	Part Name
1	Display box assembly	22	Electric heater
2	Front panel	23	Electronic control box assembly
3	Air outlet assembly	23.1	Capacitor of fan motor
3.1	Air outlet assembly	23.2	Electronic control box
3.2	Horizontal louver	23.3	Transformer
3.3	Connecting rod of louver	23.4	Bracket of main control board
3.4	Horizontal louver	23.5	Main control board assembly
4	Evaporator coil assembly	23.6	Power cord
4.1	Evaporator	23.7	Pipe temperature sensor assembly
4.3	Capillary assembly	23.8	Ambient temperature sensor assembly
5	Discharge pipe assembly	23.9	Discharge temperature sensor assembly
6	Compressor	23.10	Capacitor clip
7	Remote controller	23.11	Capacitor of compressor
9	Condenser assembly	24	Cover of electronic control box
10	Axial flow fan	25	Condenser water tray
11	Rear separating	26	Chassis assembly
12	Linker for front separating board	27	Drain valve
13	Asynchronous motor	28	Grille
14	Front separating board	29	Grille
15	Cabinet	30	Installation accessory
16	Rear volute shell	30.1	Up and down shutter frame
17	heat insulation	30.2	Left and right shutter frame
18	Centrifugal fan	30.3	Rear grille
19	Front volute shell	30.4	Plastic net
20	Air filter	31	Filter guide
21	Box for Electronic heater		